

Lang's Bowlarama & The Nelson Event Center

Event Terms and Conditions

Thank you for choosing Lang's Bowlarama and The Nelson Event Center for your special event! We appreciate your business and look forward to creating an unforgettable event! The following terms and conditions apply to your event, and by commencing an event at Lang's Bowlarama, you agree to the following:

- 1. Event Dates, Times, Deposits and Payments:** We will make every effort to accommodate the time and date you have requested. There are times when we do not have lanes due to league scheduling or other events, and we will let you know as soon as possible if this is the case. Otherwise, **we require a minimum \$50 deposit** to hold the reservation for your event – if this is more than \$50, your Event Manager will tell you the amount required. This deposit is non-refundable and will be applied to your event. Your food and beverage order must be given at least 3 (three) business days prior to your event for our regular catering menu, and 7 (seven) business days prior when ordering from our special event catering menu. **When food and beverage are pre-ordered you will receive an estimate based on your selection and we require payment in full at least 1 (one) business day prior to the commencement of your event.** If payment in full is not received the event will not begin. If **we** have to cancel your event for any reason beyond our control, we will refund your deposit in full (including Acts of God or other causes beyond our control). If **you** have to cancel your event for any reason, the deposit will be forfeited. If you need to reschedule, please let us know at least 3 business days in advance to retain your deposit. Last minute cancellations or rescheduling requires forfeiting the deposit and a new deposit to make for the new event, unless otherwise stated. We reserve the right to change this policy at any time without notice.
- 2. Food and Beverage:** All Food and Beverage (alcoholic and non-alcoholic) must be purchased from Lang's Bowlarama. **No outside food is allowed**, except for birthday cakes/desserts. If a special meal for a guest with a specific food allergy is required, please let your Event Manager know. We do have gluten free, sugar free and lactose free options – please ask for more info on this. No beverages are allowed on the wooden area of the lanes, as this may get slippery and pose a health hazard. All food and beverage must remain on the concourse (carpeted area) or in The Nelson Event Center. Alcoholic beverages may not be removed from the premises, even just to step outside the building.
- 3. Menu and Applicable Charges:** When you pre-order food items, we will put together an estimate for you based on these items, including all charges for bowling, food, beverage, tax, gratuity, room charges and any other fees associated with your event, which will be delivered to you prior to the event. Pre-ordered food items are ordered fresh for your event, and can be **changed only up to 7 (seven) days prior to** the day of the event, after this time the order cannot be reduced. You may add to the food order the day of the event as you wish from our regular catering menu. For bowling, you will be charged for the estimated amount of bowlers your provided at the time of booking the event. If less people bowl than estimated you will not receive a credit. If more people bowl that the estimate, you will be charged for the additional bowlers. All additional charges incurred during the event are due at the conclusion of the event.
- 4. Event Fees and Gratuity:** An 18% gratuity and a 10% admin fee will be added to your estimate and charged to your final bill. The gratuity is paid directly to servers, bartenders and other personnel involved in successfully executing your event. The admin fee is separate from any room rental, gratuity, or staffing fees and is not distributed to service personnel involved in the event. This fee covers administrative expenses, if any, involved with the successful execution of your event. These fees are mandatory, and our system automatically adds them to the bill and therefore we cannot reduce or remove these items. If you wish to provide additional gratuities beyond this fee, that is at your discretion. The pricing included in your estimate is the total estimated cost for your event, including all fees and gratuities, unless you order more the day of the event.
- 5. Bowling Guest Count and Lane Availability:** We will ask for an estimated amount of bowlers when booking your event. The final bowling count is due at least 2 (two) days prior to your event. This is the amount of bowlers you will pay for. We reserve the right to reduce the amount of lanes available to your event if you have less guests than expected – however no refund will be provided for bowlers that do not show. A maximum of 6 people can bowl on a single lane per our scoring system. The number of lanes reserved for you will be your estimated guest count divided by 6. Please discuss with your Event Manager if you want to reserve more lanes, as additional fees will apply. We will make every effort to accommodate lane location requests, but ultimately lane location is at the sole discretion of Lang's Bowlarama and is based on availability and league scheduling. Balloons, if placed on or brought to the concourse area **MUST** be properly secured so they do not get caught in the fans and cause damage.
- 6. The Nelson Event Center:** The Nelson Event Center is available for rental and holds up to 125 people. If you decide to rent The Nelson, your Event Manager will discuss the rental fees with you. Private rentals have a 3 hour minimum. There is no food and beverage minimum when renting the facility. If you are renting in conjunction with bowling, you

will have use of the facility for the allotted time of rental and then you are required to remove all decorations, food and beverage, personal items, etc and move to the bowling lanes. When you rent The Nelson, you have use of the entire space and restrooms, and **no other guests of Lang's Bowlarama will be able to access the space during your event** We have a 16ft projection screen in the event center which can hook up to a computer for slideshows and presentations. If you wish to use this, there is no fee, but you must bring in your computer at least 1 day prior to the event to test it and make sure it will work with our system. We are not responsible for the functionality of the projector if you have not previously been here to test it. We solely provide the facility, services and equipment as agreed on in writing in your estimate and per these terms. If you wish to have any other equipment, you must have it delivered and tested ahead of time to ensure it works properly. We cannot guarantee your equipment will work with our facility.

- a. **DÉCOR in The Nelson Event Center:** You are allowed to decorate the event center (including balloons) provided you do not permanently damage the walls, paint, etc. You can write on our chalkboard and bring in rental items provided they do not damage our facility and they are dropped off and picked up in the proper amount of time so as not to interfere with any other scheduled event. **If hanging anything on the walls you MUST USE command hooks or any other non-damaging method to secure to the wall. ABSOLUTELY NO TAPE, TACKS, NAILS, ETC ARE ALLOWED ON THE WALLS. NO SCATTERED GLITTER/SHEDDING GLITTER ITEMS AND NO CONFETTI are allowed at ANY time in The Nelson Event Center.** Any damages will incur fees that will be added to your final bill. Balloons, if brought to the concourse area MUST be properly secured so they do not get caught in the ceiling fans and cause damage. Candy, dessert and candy buffets are allowed however we require you to clean up any excess candy from the floor. Any stepped on, squishes, melted, or open candy or chewed gum will incur clean up fees. Anything that causes staining to the floors, tables, linens, or any other area of the facility will incur clean up fees.
- b. **Guests under 21 years of age:** Any guest under the age of 18 attending any event in our facility must be supervised by an adult at all times. Every event will be assigned a bartender/server, and we will make every effort to ensure the safety of all of our guests, however this person is not responsible for the behavior and whereabouts of any underage guests. Children or any guests under 21 should always be under parental supervision as the room does have a full bar central to the room.

7. **Property and Safety:** We are not responsible for any lost, stolen or misplaced property. We reserve the right to refuse service to and remove from the facility anyone that we reasonably believe will threaten the safety of our guests and personnel or cause damage to our facility. This includes concealed weapons, intoxication, dress code or health violations, drug activity or any activity violating federal, state or local laws. On each lane there are safety rules applicable to you. Please take a moment to familiarize yourself with these safety rules to ensure a safe and fun bowling experience. If you have questions, please ask the Front Desk. You are responsible for any and all damages, losses, claims, and liability arising from you or your guests' use of our facility. Lang's Bowlarama will be released and indemnified from all losses, claims and liability resulting from these situations unless we have caused them by willful misconduct or gross negligence. Our facility and services are provided "as-is" with no warranty or representation express of implied.
8. **Hostess, Waitstaff and Servers:** You will have a member of our waitstaff assigned to your event at no charge. This person may also have other customers in addition to your event. If you wish to have a dedicated personal hostess, a fee will apply - please discuss with your Event Manager if you wish to have this service. If you are having a large buffet, we may require additional servers to attend to the buffet. Your Event Manager will discuss this and any applicable fees when creating your estimate.
9. **Physical Activity:** Bowling events may require physical activity. By beginning bowling, you and your guests agree that you are in proper health to participate in these activities, and you assume any and all risks associate with these activities. Children under the age of 5 must have a chaperon to bowl. We do provide bumpers, smaller and lighter bowling balls, and ramps to facilitate bowling. Please ask your lane attendant, waitstaff or the front desk if you wish to use these items. Our facility is handicap accessible, and our lanes are equipped with a handicap ramp for wheelchair access. Please ask the front desk if you need any assistance on the lanes with wheelchair access, ramps, bumpers, or anything else we can do to make your bowling experience fun!
10. **Agreement:** By agreeing to this contract whether by signature or e-mail confirmation, you attest that you are authorized to agree to, and fully agree to, all terms and conditions set forth in this document. We may send you marketing, advertising and promotions to your contact info. If you wish to opt out of these communications, please tell your Event Manager.
11. **Customer Acceptance:** I have read and agree to the above terms and conditions and understand not adhering to these can result in additional fees added to my event.

Event Date and Time: _____ Customer Name: _____
Customer Signature: _____ Date: _____